TERMS & CONDITIONS

2023 MS GONG RIDE FUNDRAISING HERO REWARDS PROGRAM

- 1. Information on how to enter forms part of these Terms of Entry. Entry into the MS Gong Ride Fundraising Hero Rewards Program (the Rewards Program) is deemed acceptance of these Terms and Conditions.
- 2. MS Plus Ltd is the Promoter.
- 3. Entry is open to residents of Australia.
- 4. The Rewards Program opens on Friday 23 June 2023, at 12.01 am and closes on Tuesday 5 December, at 11.59 pm (ADST) (the Promotion Period).
- 5. To receive an MS Gong Ride Fundraising Reward, participants must be registered in the 2023 MS Gong Ride and receive a donation of \$20 or more OR raise a minimum of \$350 on their MS Gong Ride (msgongride.org.au) individual fundraising page during the Promotion Period.
- 6. Participants may enter the event as individuals or as part of a team however they may only register once. Registrations that are illegible or do not include the required information will be deemed invalid.
- 7. Eligibility is not transferable, and rewards cannot be exchanged or taken as cash.
- 8. All participants receiving a donation of \$20 or more on their MS Gong Ride individual fundraising page will be eligible for a 2023 MS Gong Ride Buff.
- 9. All participants raising \$350 or more on their MS Gong Ride individual fundraising page will be eligible for a 2023 MS Gong Ride Microfibre Towel, in addition to the Buff.
- 10. All participants raising \$750 or more on their MS Gong Ride individual fundraising page will be eligible for a pair of 2023 MS Gong Ride Arm Warmers, in addition to the Microfibre Towel and Buff.
- 11. Participants eligible for the Buff, Microfibre Towel and/ or Arm Warmer rewards will be able to claim these reward(s) earnt at the 2023 MS Gong Ride Event Village(s) based on the fundraising tally achieved at the time of claiming the reward(s). Participants will be required to provide their full name to check against registration and fundraising records and rewards will be marked as claimed.
- 12. Any further rewards earnt after the Event Day claim is made will be mailed out after fundraising closes, at the conclusion of the Promotion Period.
- 13. Participants who do not claim their eligible reward(s) at the 2023 MS Gong Ride Event Village(s) will receive all rewards earnt by mail after fundraising closes, at the conclusion of the Promotion Period.
- 14. Participants raising over \$1,000 will be eligible to claim one of: a \$1,000 Club T-Shirt, Bronze Hero Jersey, Silver Hero Jersey, Gold Hero Jersey or Ruby Hero Jersey (in addition to the Buff, Microfibre Towel and Arm Warmers), subject to achieving the minimum required fundraising amount.
- 15. \$1,000 Club T-Shirt, Bronze Hero Jersey, Silver Hero Jersey, Gold Hero Jersey and Ruby Hero Jersey must be claimed, and will be sent after the event. Participants who fail to complete the claim form, which will be emailed at the conclusion of the Promotion Period, will be deemed to have opted-out of receiving the reward.
- 16. Sizing for the \$1,000 Club T-Shirt, Bronze Hero Jersey, Silver Hero Jersey, Gold Hero Jersey and Ruby Hero Jersey must be specified in the claim form and is final. It is the participant's responsibility to carefully check the sizing chart and ensure the correct size is specified in the claim form. T-Shirts and Jerseys are made to order and cannot be changed or exchanged once the order has been placed into production.
- 17. \$1,000 Club T-Shirts, Bronze Hero Jerseys, Silver Hero Jerseys, Gold Hero Jerseys and Ruby Hero Jerseys will be delivered approximately eight (8) weeks after the claim form end date.

- 18. The Promoter reserves the right to request that the participant provide proof of identity, proof of residency at the nominated prize delivery address and/or proof of entry validity (including phone) in order to claim the prize. Proof of identification, residency and entry considered suitable for verification is at the discretion of The Promoter. In the event that a winner cannot provide suitable proof; the winner will forfeit the prize in whole and no substitute will be offered.
- 19. The Promoter reserves the right to disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these Terms & Conditions of Entry or who has, in the opinion of The Promoter, engaged in conduct, which is fraudulent, misleading, deceptive, or generally damaging to the goodwill or reputation of the entry process and/or The Promoter. This includes, but not limited, to entrants and households using multiple email addresses, postal addresses, or PO Box addresses to register single or multiple entries. The Promoter reserves the right to disqualify a winner if The Promoter becomes aware that the winner and/or the winner's entry is of a type described in this clause.
- 20. By accepting a prize, the winner agrees to participate in and co-operate as required with all reasonable media editorial requests relating to the prize, including but not limited to, being interviewed, photographed and social media promotion.
- 21. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders The Promoter's ability to proceed with the competition on the dates and in the manner described in these terms and conditions, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, The Promoter may in its absolute discretion cancel and recommence it from the start on the same conditions, subject to any written directions given under State Regulation.
- 22. Any submission that contains viruses or other computer code or material embedded in it which may have a negative impact on the MS Plus Fan page, this competition or any network or third-party computer systems will be removed and MS Plus may take action against you for any loss or damages incurred as a result of such a submission.
- 23. The Promoter and its associated agencies shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law.
- 24. The Promoter reserves the right in its sole discretion to disqualify any individual who they believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Transformation Submissions. The Promoter's legal rights to recover damage or other compensation from such an offender are reserved.
- 25. The Promoter and their associated agencies and companies assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission; communications line failure, theft or destruction or unauthorised access to or alteration of entries and reserve the right to take any action that may be available.
- 26. All entries become the property of the Promoter. The Promoter collects personal information about you to enable you to participate in this promotion. MS Plus may disclose your information to persons overseeing the administration of the promotion, persons answering customer support inquiries or performing statistical analysis of our services and products including organisations and persons located outside Australia. If you do not provide The Promoter with any of the information required, the Promoter may not be able to enter you into the promotion.
- 27. This promotion is in no way sponsored, endorsed, or administered by, or associated with Facebook. You are providing your information to MS Plus and not to Facebook. The information you provide will only be used for the purpose of conducting this competition.